

## Town of Wagram

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Wagram, North Carolina
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DATE: February 20, 2024

Attention to Users of Wastewater Treatment Facility (Sewer Plants):

PLEASE AVOID FLUSHING WIPES. PLEASE AVIOD WASHING DISINFECTANTS AND GREASE DOWN THE DRAIN.

To get information out about to users of the wastewater utilities, our wastewater operators have asked the Town of Wagram to get this information out to everyone, residential as well as commercial customers. So please share and pass along.

We are aware that with COVID-19 Virus, everyone is sanitizing and using disinfectants in many forms. We ask that you realize these products are chemicals and have a great impact on our wastewater system. Please try your best to limit the amounts you are allowing to run down your drains. It is best, if possible, to either allow surface disinfectants to air dry, wipe dry with either a wash/reusable towel, or a towel you can toss in the trash. As for compostable/flushable wipes, PLEASE do not flush them. They are designed to sit in an actual septic tank and decompose, and they are not designed for a small sewer system like the Town of Wagram.

In the past two months we have called for outside assistants to unclog the wastewater system which is very costly to the citizens and Town operations. This also places an additional burden on our staff.

What our wastewater system can not handle is what are to be considered compostable and/or flushable items, chemicals, high volumes of cleaning products, and kitchen grease. Please do not put these items into the drain system.

Currently, we have a reasonable sewer bill, which we would like to keep in place. The current monthly user rate does not allow us a very large margin for excessive needs and call-outs for outside services. So, in order for the Town to keep wastewater monthly rates at the current rates, every user connected needs to take action, responsibility, and be aware as property owners, residents, and businesses that not everything can be flushed down the drain or toilet.

Thank you for your consideration in this matter.

Sincerely,

Oschura In Pierce
Barbara M. Pierce
Mayor